

Job No. 1465.

14 July 2009

Dear Robert

Thank you for your work in organising our wall unit. It was installed today and we are delighted with the quality of the work.

Your friendliness, attention to detail and reliability mean that we would be happy to have you back again to do work for us or to recommend you to others. You appear to have a great team working with you.

Sincerely,
Trish Tidbold